



Role Leader Essentials

Tools to help you get started.

Host Team

 LIFE.CHURCH



Role Leader

 **Video:** Role Leader Welcome

Every week, from the parking lot to the auditorium, volunteers on the Host Team make Life.Church feel like home to every person who walks through our doors. The environment we create goes far beyond big smiles, friendly handshakes and hot coffee — God uses our team to set the stage to reach more people and change lives. We get to do this!

Thank you for the role you play on the Host Team! Your leadership within our team, as well as your ability to care for and connect with others, has set you apart. As a Role Leader, you will be empowered to lead and train new volunteers in their role. You'll help them find community within the Host Team and help them know they are part of something that truly makes a difference.

Life.Church will provide opportunities for you to learn and develop as a leader and as a follower of Christ as well.

Let's get started!

If you delegate tasks, you will build followers. If you delegate authority, you will build leaders.

-Pastor Craig Groeschel



The Win

Create a comfortable environment for Host Team volunteers by:

- Providing leadership and direction for your team.
- Building relationships with volunteers individually.
- Communicating clearly and regularly.

Guidelines

Consistently seek **personal development and growth** by:

- Pursuing **spiritual intensity**.
- Exemplifying Life.Church **Behavioral Values** and **Core Values**.
- Seeking tools and opportunities to **sharpen your leadership** skills.

Connect with your **team** after they have **checked in**. Assign each person to a particular area and communicate any details specific to the weekend.

Be familiar with your team schedule, the building and any special events at church. Connect with your Host Team Coach, Host Team Pastor or check the Weekly Guide for information you may need.

Train new volunteers in your area. Clearly communicate expectations and specifics of the role. Follow these steps when you're training a new volunteer:

- I do it. You watch.
- You do it. I watch.
- We do it together.
- You do it.

Dedicate **15 minutes each week** to maintaining contact with your team via email, phone call, text, handwritten notes, etc. Building relationships helps each volunteer feel **needed and known**.

Serving in the local church is designed to be a **life-giving and fulfilling** experience for each person. However, there may be seasons in which an individual needs to step away from serving for a short time. Every **10-12 weeks** have an **intentional conversation** with each volunteer on your team to determine how they are doing in this season and how they feel about their serving experience.

Identify volunteers who could be **future role leaders** or coaches and work with your Host Team Pastor to begin training them. This helps us be ready as God continues to grow our church and our team.

Follow up with volunteers who have **missed an opportunity** to serve.

Provide **feedback** on opportunities where we can strive to **provide better service** to our team or to our guests.



 Video: Role Leader Expectations

Create a great volunteer experience.

We will:

Create a _____ environment.

Provide leadership and direction.

Communicate clearly and regularly.

Build _____ with volunteers individually.

Seek personal growth and development

We will:

Pursue _____ intensity.

Tip: 30 for 30 - spend 30 minutes with God each day for 30 days.

Exemplify Life.Church Behavioral Values and Core Values.

Seek _____ and opportunities to sharpen our leadership skills.

Tip: Great tools to begin with include personality profile testing, StrengthsFinder 2.0, and the Chazown Experience.

Connect with your team on the weekend.

We will:

Assign roles as needed.

_____ any details specific to the weekend.

Check on the team throughout the time they are serving.

Tip: Communicate often with your Host Team Coach for serving details and check the Weekly Guide to stay up to date with church events.



 **Video:** Role Leader Expectations (continued)

Provide training for new and existing volunteers on the Host Team.

We will:

Show new volunteers what is expected of them in their role.

Tip: Use this progression: 1. I do it and you watch. 2. We will do it together. 3. You do it and I'll watch. 4. You do it by yourself.

Identify volunteers who may be future _____ or Coaches.

Follow up and connect with your team throughout the week.

We will:

Follow up with any volunteers who have missed an opportunity to serve.

Dedicate _____ minutes each week to maintain contact with our team.

Have an intentional conversation every 10-12 weeks to determine how each person feels about their serving experience.

Our mission is to lead people to become fully devoted followers of Christ. That's it.

Pastor Craig Groeschel



Create and protect a value-driven culture

Create a comfortable environment for Host Team volunteers by building relationships, providing leadership, and communicating clearly and regularly about volunteer roles.

Vision & Values

We are faith-filled, big-thinking, bet-the-farm risk takers.

We'll never insult God with small thinking and safe living.

We are all about the "capital C" Church.

The local church is the hope of the world, and we know we can accomplish infinitely more together than apart.

We give up things we love for things we love even more.

It's an honor to sacrifice for Christ and His church.

We wholeheartedly reject the label mega-church.

We are a micro-church with a mega-vision.

We will do anything short of sin to reach people who don't know Christ.

To reach people no one is reaching, we'll have to do things no one is doing.

We will lead the way with irrational generosity.

We truly believe it is more blessed to give than to receive.

We will laugh hard, loud, and often.

Nothing is more fun than serving God with people you love.

We always bring our best.

Excellence honors God and inspires people.

We are spiritual contributors not spiritual consumers.

The church does not exist for us. We are the church and we exist for the world.

We will honor Christ and His church with integrity.

If we live with integrity, nothing else matters. If we don't live with integrity, nothing else matters.

Behavioral Values

Self Awareness

Cultural Relevance

Flexibility

Humility

Resilience

Work Ethic

Sense of Humor

Teachability

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Tools for Growth

A good leader leads. A great leader grows.

Life.Church uses great training and development tools that are made available for you as a leader. **Training** is about gaining skills — like leading a team of volunteers, using a new tool or system, or connecting with team members. **Development** is about increasing self-awareness and learning how to choose the appropriate next steps for growth.

Your Host Team Pastor is here to help as you process your leadership and take ownership of your development for the long term.

Leadership Development Tools

Personality Type Assessment - This free tool will help you become more aware of why you are the way you are.

StrengthsFinder 2.0 - This online assessment helps you identify what your top five strengths are among those most recognized in today's culture.

Spiritual Gifts - We each have God-given abilities that help us fulfill our calling. A Spiritual Gifts test will help you discover your most prominent gifts.

The Craig Groeschel Leadership Podcast - In this monthly podcast, you'll get insights from Pastor Craig to make the most of your leadership potential, learn to solve problems in new ways, and be empowered to take your next steps in leading others.

Spiritual Growth

YouVersion Bible App - Bible Plans help you engage with God's Word every day, a little at a time. You can even go through Bible Plans with friends, your family, or your volunteer team. www.life.church/bible

BibleX - This free and easy-to-use Bible study tool connects biblical principles to your everyday life. Use it for independent study or with a group. www.biblex.com

The Chazown Experience - The Chazown Experience will help you uncover your unique purpose.

Life.Church Worship - New music just for you! Listen to Life.Church Worship anytime at www.life.church/worship.



Start with Why

 Video: Start with Why

When you can effectively cast vision for **why** we do what we do, it will lead your team to action. That **why** is what will motivate them to passionately serve Christ and His Church through the Host Team.

What?

Create a comfortable environment so our guests can be open to hearing the truth of God's Word.

How?

The simple tasks our teams perform in order to make people feel comfortable.

Why?

We exist to create a comfortable environment so guests can be open to the truth of God's Word.

Repeat the why _____ .

Be the CRO, Chief Reminding Officer, for your team.

Celebrate wins.

What gets celebrated gets repeated.

Share _____ .

*Anytime you hear a story of life change, **share it!** Social media, text messages, or team huddles are great places to share stories.*



Needed & Known

 **Video:** Needed & Known

When new volunteers join the Host Team they are most often looking for an opportunity to be **needed and known**. They hope to have direction and support in their role, meet new people while serving, and want to be able to put their gifts and abilities to use.

Needed

Deep down we all want to make a difference.

As leaders, we help people feel continually needed by _____ them as often as we can about the difference they are making.

Helping people feel needed means giving them a place to use their _____ and _____ to make an eternal impact.

Known

Creating an environment where connections can happen.

As leaders on the Host Team, it is our responsibility to make sure that each volunteer feels _____ for and _____ to the team.

Follow-up, communication, and _____ for others will ensure each Host Team volunteer feels known.

